

# SimNet Student Support

Need assistance with SimNet,  
visit [www.mhhe.com/support](http://www.mhhe.com/support).

Then...

1. Click **Contact Us** Tab
2. Complete form and click **Submit**.

You'll be emailed a response.

## NOTE:

Please be as descriptive as possible of the issue to expedite a solution.  
Thank you.

The screenshot shows the 'Digital C.A.R.E. System' website interface. At the top, there is a blue header with the McGraw-Hill logo and 'Higher Education' text on the left, and 'Digital C.A.R.E. System' on the right. Below the header is a navigation bar with various tabs: 'MHHE Website', 'NutriCalc Plus', 'Presentation Center', 'Primis Ebooks', 'SimNet', 'Writer's Workout', 'Online Learning Centers', and 'Other Products'. A secondary navigation bar contains 'Support Home', 'Contact Us', 'A&P Revealed', 'ARIS', 'Catalyst', 'Course Management', 'EZ Test', 'Homework Manager', 'Keyboarding', 'MathZone', and 'Medisoft'. The main content area is titled 'E-Mail' and contains the following text: 'To reach us by e-mail complete the following information and click the "Submit Question" button. A C.A.R.E. Representative will contact you within 24 hours of submitting your question.' Below this is a red note: 'Fields indicated by an \* must be entered.' The form fields include: '\* Product:' (dropdown menu with 'Simnet' selected), '\* First and Last Name:', '\* Email:', 'Re-enter Email:', '\* Phone:', '\* Customer Type:' (dropdown menu with 'Choose One' selected), '\* URL/Website Address:', '\* Author:', '\* Title:', '\* Edition:', 'ISBN (No Dashes)', 'Is this a Registration Problem?' (checkbox), '\* Subject:', and '\* Description of question or problem:'. The browser's status bar at the bottom shows 'Done' on the left and 'Unknown Zone (Mixed) 100%' on the right.